

# **Linkensteins Lair LLC**

## **Terms of Service**

By commissioning or purchasing services from Linkensteins Lair LLC, you agree to the following Terms of Service. Please read them carefully before proceeding.

### **1. Scope of Work**

I provide custom costume and prop art, and related creative services. All projects are discussed and agreed upon prior to the start of work. It is the client's responsibility to provide accurate measurements for any requested costume. Any alterations requested due to inaccurate measurements after the work is completed may be performed for an additional fee, at my discretion.

### **2. Content Policy**

I do not accept or produce NSFW (Not Safe For Work) content. This includes, but is not limited to, explicit sexual content, fetish material, or pornographic themes. Nor will I accept any designs or projects that deal with demons, satanic themes, witchcraft, paganism, or similar evil themes. Any request that violates this policy will be declined. Uncanny characters and mild gore are acceptable in most circumstances.

### **3. Professional Boundaries**

My business operates independently of romantic, sexual, or identity-based topics. Romantic or sexual orientation, gender identity, or similar personal attributes are not relevant to my services and are kept entirely separate from business interactions. These topics are viewed as 18+.

### **4. Pricing**

All prices are fixed based on the scope, complexity, and materials required for a project. Prices are not adjusted based on a customer's personal circumstances, financial situation, or background. All prices are in US dollars.

### **5. Right to Refuse Service**

I reserve the right to refuse or discontinue service to anyone, for any reason, at my sole discretion. This includes, but is not limited to, requests that violate these Terms of Service, make me uncomfortable, or fall outside my creative or professional boundaries.

## **6. Time Frame & Scheduling**

Project completion times are non-specific and flexible. I work within a loose time frame due to personal life obligations and do not guarantee exact deadlines unless explicitly agreed upon in writing. If desired, the customer will be kept in regular communication about the status of their commission. By commissioning me, you acknowledge and accept this arrangement.

## **7. Payment Policy**

Full payment is required upfront before any work begins on a project; UNLESS a payment plan is established before the start of the project. No materials will be purchased until the sufficient amount has been made. If a payment plan has been discussed, please refer to the separate payment plan agreement. All payments must be in US dollars.

## **8. Revisions**

A revision requested after the start of work may be accommodated at my discretion for an additional fee, depending on the particular revision. I reserve the right to refuse any revision requested after the start of work.

## **9. Shipping Policy**

It is the client's responsibility to pay for any and all shipping costs, including postage, insurance, and any applicable customs fees.

## **10. Refunds**

Refunds may be available depending on circumstances, but they are not automatic. All refund requests must be discussed privately with me on a case-by-case basis. Initiating a chargeback or public dispute without prior discussion may result in refusal of future services.

## **11. Communication & Conduct**

Clients are expected to communicate respectfully and professionally. Harassment, pressure, or inappropriate behavior may result in termination of the project without guarantee of a refund. I make communication with clients a priority, assuring the customer is happy with a project every step of the way if they so desire.

## **12. IP/Media**

I retain any and all IP rights over any commissioned work. IP rights may be purchased for an additional fee. I reserve the right to post media, such as photos and videos, of the commissioned work on my website and any social media page.

## **13. Changes and/or updates to Terms of Service.**

I reserve the right to make changes to my Terms of Service at any time, for any reason. Any changes made to the Terms of Service will be promptly communicated with clients.

## **14. Acceptance of Terms**

By submitting payment or commissioning a project, you confirm that you have read, understood, and agreed to these Terms of Service.

Customer signature: \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_